Pioneer

DJ Controller

DDJ-SX2

serato ‖ serato DJ

http://pioneerdj.com/support/
The Pioneer DJ support site shown above offers FAQs, information on software and various other types of information and services to allow you to use your product in greater comfort.

http://serato.com/
For the latest version of the Serato DJ software, access Serato.com and download the software from there.

Operating Instructions (Quick Start Guide)

IMPORTANT

The lightning flash with arrowhead symbol, within an equilateral triangle, is intended to alert the user to the presence of uninsulated "dangerous voltage" within the product's enclosure that may be of sufficient magnitude to constitute a risk of electric shock to persons.

CAUTION
RISK OF ELECTRIC SHOCK
DO NOT OPEN

CAUTION:
TO PREVENT THE RISK OF ELECTRIC SHOCK, DO NOT REMOVE COVER (OR BACK). NO USER-SERVICEABLE PARTS INSIDE. REFER SERVICING TO QUALIFIED SERVICE PERSONNEL.

The exclamation point within an equilateral triangle is intended to alert the user to the presence of important operating and maintenance (servicing) instructions in the literature accompanying the appliance.

D3-4-2-1-1b_A1_En

IMPORTANT

Ce symbole de l'éclair, placé dans un triangle équilatéral, a pour but d'attirer l'attention de l'utilisateur sur la présence, à l'intérieur du coffret de l'appareil, de "tensions dangereuses" non isolées d'une grandeur suffisante pour représenter un risque d'électrocution pour les êtres humains.

ATTENTION
DANGER D´ELECTROCUTION
NE PAS OUVRIR

ATTENTION :
POUR ÉVITER TOUT RISQUE D'ÉLECTROCUTION, NE PAS ENLEVER LE COUVERCLE (NI LE PANNEAU ARRIÈRE). AUCUNE PIÈCE RÉPARABLE PAR L'UTILISATEUR NE SE TROUVE À L'INTÉRIEUR. CONFIER TOUT ENTRETIEN À UN PERSONNEL QUALIFIÉ UNIQUEMENT.

Ce point d'exclamation, placé dans un triangle équilatéral, a pour but d'attirer l'attention de l'utilisateur sur la présence, dans les documents qui accompagnent l'appareil, d'explications importantes du point de vue de l'exploitation ou de l'entretien.

D3-4-2-1-1b_A1_Fr

IMPORTANT SAFETY INSTRUCTIONS

1) Read these instructions.
2) Keep these instructions.
3) Heed all warnings.
4) Follow all instructions.
5) Do not use this apparatus near water.
6) Clean only with dry cloth.
7) Do not block any ventilation openings. Install in accordance with the manufacturer's instructions.
8) Do not install near any heat sources such as radiators, heat registers, stoves, or other apparatus (including amplifiers) that produce heat.
9) Do not defeat the safety purpose of the polarized or grounding-type plug. A polarized plug has two blades with one wider than the other. A grounding type plug has two blades and a third grounding prong. The wide blade or the third prong are provided for your safety. If the provided plug does not fit into your outlet, consult an electrician for replacement of the obsolete outlet.
10) Protect the power cord from being walked on or pinched particularly at plugs, convenience receptacles, and the point where they exit from the apparatus.
11) Only use attachments/accessories specified by the manufacturer.
12) Use only with the cart, stand, tripod, bracket, or table specified by the manufacturer, or sold with the apparatus. When a cart is used, use caution when moving the cart/apparatus combination to avoid injury from tip-over.

13) Unplug this apparatus during lightning storms or when unused for long periods of time.
14) Refer all servicing to qualified service personnel. Servicing is required when the apparatus has been damaged in any way, such as power-supply cord or plug is damaged, liquid has been spilled or objects have fallen into the apparatus, the apparatus has been exposed to rain or moisture, does not operate normally, or has been dropped.

D3-7-13-69_En

WARNING

This equipment is not waterproof. To prevent a fire or shock hazard, do not place any container filled with liquid near this equipment (such as a vase or flower pot) or expose it to dripping, splashing, rain or moisture.

D3-4-2-1-3_A1_En

WARNING

To prevent a fire hazard, do not place any naked flame sources (such as a lighted candle) on the equipment.

D3-4-2-1-7a_A1_En

CAUTION

The **STANDBY/ON** switch on this unit will not completely shut off all power from the AC outlet. Since the power cord serves as the main disconnect device for the unit, you will need to unplug it from the AC outlet to shut down all power. Therefore, make sure the unit has been installed so that the power cord can be easily unplugged from the AC outlet in case of an accident. To avoid fire hazard, the power cord should also be unplugged from the AC outlet when left unused for a long period of time (for example, when on vacation).

D3-4-2-2-2a*_A1_En

Operating Environment

Operating environment temperature and humidity: +5 °C to +35 °C (+41 °F to +95 °F); less than 85 %RH (cooling vents not blocked)
Do not install this unit in a poorly ventilated area, or in locations exposed to high humidity or direct sunlight (or strong artificial light).

D3-4-2-1-7c*_A2_En

When using this product, confirm the safety information shown on the bottom of the unit.

D3-4-2-2-4_B1_En

AVERTISSEMENT

Cet appareil n'est pas étanche. Pour éviter les risques d'incendie et de décharge électrique, ne placez près de lui un récipient rempli d'eau, tel qu'un vase ou un pot de fleurs, et ne l'exposez pas à des gouttes d'eau, des éclaboussures, de la pluie ou de l'humidité.

D3-4-2-1-3_A1_Fr

AVERTISSEMENT

Pour éviter les risques d'incendie, ne placez aucune flamme nue (telle qu'une bougie allumée) sur l'appareil.

D3-4-2-1-7a_A1_Fr

ATTENTION

L'interrupteur **STANDBY/ON** de cet appareil ne coupe pas complètement celui-ci de sa prise secteur. Comme le cordon d'alimentation fait office de dispositif de déconnexion du secteur, il devra être débranché au niveau de la prise secteur pour que l'appareil soit complètement hors tension. Par conséquent, veillez à installer l'appareil de telle manière que son cordon d'alimentation puisse être facilement débranché de la prise secteur en cas d'accident. Pour éviter tout risque d'incendie, le cordon d'alimentation sera débranché au niveau de la prise secteur si vous prévoyez une période prolongée de non utilisation (par exemple avant un départ en vacances).

D3-4-2-2-2a*_A1_Fr

Milieu de fonctionnement

Température et humidité du milieu de fonctionnement : De +5 °C à +35 °C (de +41 °F à +95 °F) ; Humidité relative inférieure à 85 % (orifices de ventilation non obstrués)
N'installez pas l'appareil dans un endroit mal ventilé ou un lieu soumis à une forte humidité ou en plein soleil (ou à une forte lumière artificielle).

D3-4-2-1-7c*_A1_Fr

Lorsque vous utilisez ce produit, vérifiez les informations concernant la sécurité sous l'appareil.

D3-4-2-2-4_B1_Fr

The Safety of Your Ears is in Your Hands

Get the most out of your equipment by playing it at a safe level – a level that lets the sound come through clearly without annoying blaring or distortion and, most importantly, without affecting your sensitive hearing. Sound can be deceiving. Over time, your hearing "comfort level" adapts to higher volumes of sound, so what sounds "normal" can actually be loud and harmful to your hearing. Guard against this by setting your equipment at a safe level BEFORE your hearing adapts.

ESTABLISH A SAFE LEVEL:

- Set your volume control at a low setting.
- Slowly increase the sound until you can hear it comfortably and clearly, without distortion.
- Once you have established a comfortable sound level, set the dial and leave it there.

BE SURE TO OBSERVE THE FOLLOWING GUIDELINES:

- Do not turn up the volume so high that you can't hear what's around you.
- Use caution or temporarily discontinue use in potentially hazardous situations.
- Do not use headphones while operating a motorized vehicle; the use of headphones may create a traffic hazard and is illegal in many areas.

S001a_A1_En

This product is for general household purposes. Any failure due to use for other than household purposes (such as long-term use for business purposes in a restaurant or use in a car or ship) and which requires repair will be charged for even during the warranty period.

K041_A1_En

POWER-CORD CAUTION

Handle the power cord by the plug. Do not pull out the plug by tugging the cord and never touch the power cord when your hands are wet as this could cause a short circuit or electric shock. Do not place the unit, a piece of furniture, etc., on the power cord, or pinch the cord. Never make a knot in the cord or tie it with other cords. The power cords should be routed such that they are not likely to be stepped on. A damaged power cord can cause a fire or give you an electrical shock. Check the power cord once in a while. When you find it damaged, ask your nearest PIONEER authorized service center or your dealer for a replacement.

S002*_A1_En

Information to User

Alterations or modifications carried out without appropriate authorization may invalidate the user's right to operate the equipment.

D8-10-2_A1_En

WARNING: This product contains chemicals known to the State of California and other governmental entities to cause cancer and birth defects or other reproductive harm.
Wash hands after handling.

D36-P5_C1_En

NOTE:

This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to Part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates, uses, and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

— Reorient or relocate the receiving antenna.
— Increase the separation between the equipment and receiver.
— Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.
— Consult the dealer or an experienced radio/TV technician for help.

D8-10-1-2_A1_En

FEDERAL COMMUNICATIONS COMMISSION DECLARATION OF CONFORMITY

This device complies with part 15 of the FCC Rules. Operation is subject to the following two conditions: (1) This device may not cause harmful interference, and (2) this device must accept any interference received, including interference that may cause undesired operation.

Product Name: DJ Controller
Model Number: DDJ-SX2
Responsible Party Name: PIONEER ELECTRONICS (USA) INC.
SERVICE SUPPORT DIVISION
Address: 1925 E. DOMINGUEZ ST. LONG BEACH, CA 90810-1003, U.S.A.
Phone: 1-800-421-1404
URL: http://www.pioneerelectronics.com

D8-10-4*_C1_En

Before start

How to read this manual

- Thank you for buying this Pioneer product.
  Be sure to read both this leaflet and the operating instructions! Both documents include important information that you must understand before using this product.
  After you have finished reading the instructions, put them away in a safe place for future reference.
  — For instructions on acquiring the operating instructions, see *Acquiring the manual* (p. 5).
- In this manual, names of screens and menus displayed on the product and on the computer screen, as well as names of buttons and terminals, etc., are indicated within brackets. (e.g.: [**CUE**] button, [**Files**] panel, [**MIC1**] terminal)
- Please note that the screens and specifications of the software described in this manual as well as the external appearance and specifications of the hardware are currently under development and may differ from the final specifications.
- Please note that depending on the operating system version, web browser settings, etc., operation may differ from the procedures described in this manual.

What's in the box

- AC adapter
- Power plug
- USB cable
- Operating Instructions (Quick Start Guide) (This document)
- Serato DJ EXPANSION PACK VOUCHER[1]

[1] Note that the Serato DJ EXPANSION PACK VOUCHER cannot be reissued. You will need to use the voucher code to activate the expansion pack. Make sure to store it in a safe place so that you do not lose it.

Acquiring the manual

Various instructions are sometimes provided as files in PDF format. Adobe® Reader® must be installed in order to view PDF format files.

Acquiring this unit's Operating Instructions

1 Launch a web browser on the computer and access the Pioneer DJ support site below.
http://pioneerdj.com/support/

2 On the Pioneer DJ support site, click [Manuals] under [DDJ-SX2].

3 Click on the required language on the download page.
Downloading of the operating instructions begins.

Downloading the Serato DJ software manual

1 Launch a web browser on the computer and access the Pioneer DJ support site below.
http://pioneerdj.com/support/

2 Click [Software Info] under [DDJ-SX2] on the Pioneer DJ support site.

3 Click the Serato DJ icon and then click the link to the Serato DJ download page.
The Serato DJ download page is displayed.

4 Log in to your "Serato.com" user account.
Input the e-mail address and password you have registered to log in to "Serato.com".

5 From "More Downloads" on the right side of the download page, click the relevant manual.
Downloading of the Serato DJ software manual starts.

Installing the software

Before installing the software

The Serato DJ software and driver software are not included. Access and download the software from the Pioneer DJ support site.
http://pioneerdj.com/support/
- The user is responsible for preparing the computer, network devices and other elements of the Internet usage environment required for a connection to the Internet.

About the driver software (Windows)

This driver software is an exclusive ASIO driver for outputting audio signals from the computer.
- There is no need to install the driver software when using Mac OS X.

❖ Obtaining the driver software

1 Launch a web browser on the computer and access the Pioneer DJ support site below.
http://pioneerdj.com/support/

2 Click [Software Download] under [DDJ-SX2] on the Pioneer DJ support site.

3 Click the icon of the driver software to download the driver software from the download page.

About the Serato DJ software

Serato DJ is a DJ software application by Serato. DJ performances are possible by connecting the computer on which this software is installed to this unit.

Minimum operating environment

Supported operating systems		CPU and required memory
Mac OS X: 10.9, 10.8 and 10.7	32-bit version	Intel® processor, Core™ i3, i5 and i7 1.07 GHz or better, Intel® processor, Core™ 2 Duo 2.0 GHz or better
		2 GB or more of RAM
	64-bit version	Intel® processor, Core™ i3, i5 and i7 1.07 GHz or better, Intel® processor, Core™ 2 Duo 2.4 GHz or better
		4 GB or more of RAM
Windows: Windows 8.1 and Windows 7	32-bit version	Intel® processor, Core™ i3, i5 and i7 1.07 GHz or better, Intel® processor, Core™ 2 Duo 2.0 GHz or better
		2 GB or more of RAM
	64-bit version	Intel® processor, Core™ i3, i5 and i7 1.07 GHz or better, Intel® processor, Core™ 2 Duo 2.4 GHz or better
		4 GB or more of RAM

USB port	A USB 2.0 port is required to connect the computer with this unit.
Display resolution	Resolution of 1 280 x 720 or greater
Internet connection	An Internet connection is required for registering the "Serato.com" user account and downloading the software.

- For information on the latest system requirements, compatibility, and supported operating systems, see "**Software Info**" of "**DDJ-SX2**" on the Pioneer DJ support site below.
  http://pioneerdj.com/support/
- Operation is not guaranteed on all computers, even if all the required operating environment conditions indicated here are fulfilled.
- Depending on the computer's power-saving settings, etc., the CPU and hard disk may not provide sufficient processing capabilities. For notebook computers in particular, make sure the computer is in the proper conditions to provide constant high performance (for example by keeping the AC power connected) when using Serato DJ.
- Use of the Internet requires a separate contract with a provider offering Internet services and payment of provider fees.
- Operating System support assumes you are using the latest point release for that version.

❖ **Obtaining the Serato DJ software**

1   Launch a web browser on the computer and access the Pioneer DJ support site below.
http://pioneerdj.com/support/

2   Click [Software Download] under [DDJ-SX2] on the Pioneer DJ support site.

3   Click the Serato DJ icon and then click the link to the Serato DJ download page.
The Serato DJ download page is displayed.

4   Log in to your "Serato.com" user account.
- If you have already registered a user account on "Serato.com", proceed to step 6.
- If you have not completed registering your user account, do so following the procedure below.
  — Following the instructions on the screen, input your e-mail address and the password you want to set, then select the region in which you live.
  — If you check [**E-mail me Serato newsletters**], newsletters providing the latest information on Serato products will be sent from Serato.
  — Once user account registration is completed, you will receive an e-mail at the e-mail address you have input. Check the contents of the e-mail sent from "Serato.com".
- Be careful not to forget the e-mail address and password specified when you performed user registration. They will be required for updating the software.
- The personal information input when registering a new user account may be collected, processed and used based on the privacy policy on the Serato website.

5   Click the link in the e-mail message sent from "Serato.com".
This takes you to the Serato DJ download page. Proceed to step 7.

6   Log in.
Input the e-mail address and password you have registered to log in to "Serato.com".

7   Download the Serato DJ software from the download page.

About the installation procedure

The installation procedure depends on the operating system (OS) on the computer you are using.

For Windows
After installing the driver software, install the Serato DJ software.

For Mac OS X
Only install the Serato DJ software.

❖ **Installation Procedure (Windows)**

> Do not connect this unit and the computer until installation is completed.

- Log on as the user which was set as the computer's administrator before installing.
- If any other programs are running on the computer, quit them.

1   Double-click the downloaded driver software (Pioneer_DDJ_SX2_Driver_x.xxx.exe).

2   Proceed with installation according to the instructions on the screen.
If [**Windows Security**] appears on the screen while the installation is in progress, click [**Install this driver software anyway**] and continue with the installation.
When the installation program is completed, a completion message appears.
After installing the driver software, install the Serato DJ software.

3   Unzip the downloaded Serato DJ software file.

4   Double-click the unzipped software file to launch the installer.

5   Read the terms of the license agreement carefully, and if you agree, select [I agree to the license terms and conditions], then click [Install].
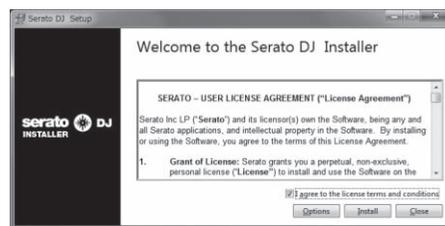
- If you do not agree to the contents of the license agreement, click [**Close**] to cancel installation.

Installation begins.

The message of successful installation appears once installation is completed.

6 Click [Close] to quit the Serato DJ installer.

❖ **Installation procedure (Mac OS X)**

Do not connect this unit and the computer until installation is completed.

• If any other programs are running on the computer, quit them.

1 Unzip the downloaded Serato DJ software file.

2 Double-click the unzipped software file to launch the installer.

3 Read the terms of the license agreement carefully, and if you agree, click [Agree].
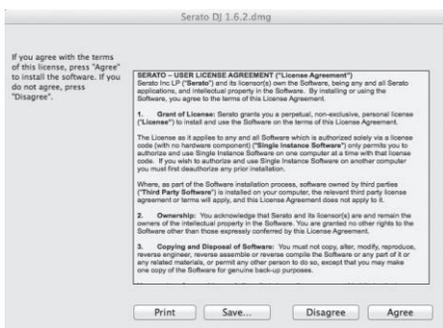
• If you do not agree to the contents of the usage agreement, click [**Disagree**] to cancel installation.

4 If the following screen appears, drag and drop the [Serato DJ] icon on the [Applications] folder icon.

Part names and functions

For further details on each unit, refer to the Operating Instructions and the Serato DJ software manual.
• For instructions on obtaining the Operating Instructions and the Serato DJ software manual, see *Acquiring the manual* on page 5.
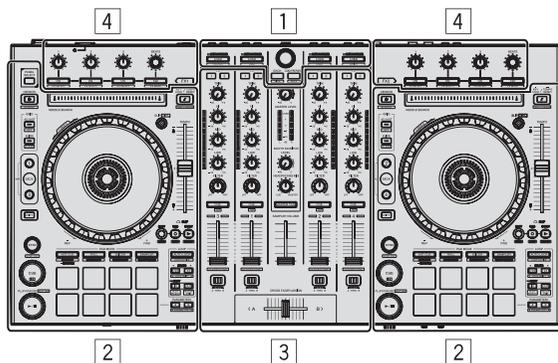

1 **Browser section**
2 **Deck section**
3 **Mixer section**
4 **Effect section**

Browser section

1 LOAD button
The selected tracks are loaded to the respective decks.

[**SHIFT**] + press:
The library's track list is sorted when one of the [**LOAD**] buttons is pressed.

2 Rotary selector
Turn:
The cursor moves vertically.

Press:
The next level is displayed.

3 BACK button
The cursor moves to the previous level.

[**SHIFT**] + press:
Switches the Serato DJ layout.

4 LOAD PREPARE button
Loads tracks to the [**Prepare**] panel.

[**SHIFT**] + press:
The panel display switches each time the button is pressed.

Deck section
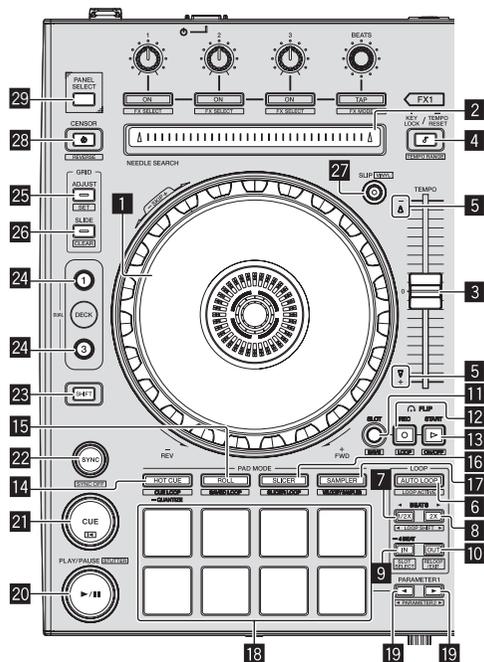
1 Jog dial
Turn top:
When the vinyl mode is on, the scratch operation is possible.

Turn outer section:
The pitch bend operation (adjustment of the playing speed) is possible.

[**SHIFT**] + Turn top:
The playback position skips in sync with the beat. (Skip mode)

2 NEEDLE SEARCH pad
By touching the pad, you can jump to the desired position in the track loaded in the deck.

3 TEMPO slider
Use this to adjust the track playing speed.

4 KEY LOCK button
Turns the key lock function on and off.

[**SHIFT**] + press:
The [**TEMPO**] slider's range of variation switches each time the button is pressed.

Press for over 1 second:
Sets the tempo (BPM) of the currently playing track back to its original tempo.

5 Takeover indicator

6 AUTO LOOP button
Turns the auto looping mode on and off.

[**SHIFT**] + press:
Switches looping between active and non-active. (Loop Active)

7 LOOP 1/2X button
Halves the loop playback length.

[**SHIFT**] + press:
During loop playback, moves the loop to the left by the amount equal to its length. (Loop Shift)

8 LOOP 2X button
Doubles the loop playback length.

[**SHIFT**] + press:
During loop playback, moves the loop to the right by the amount equal to its length. (Loop Shift)

9 LOOP IN button
Loop In Point is set.

[**SHIFT**] + press:
The loop slot switches.

Press for over 1 second:
Turns the auto 4-beat loop on.

10 LOOP OUT button
The loop out point is set, and loop playback begins.

[**SHIFT**] + press:
Cancels loop playback. (Loop Exit)
After loop playback is canceled, playback returns to the previously set loop in point and loop playback resumes. (Reloop)

11 FLIP MODE SLOT button

12 FLIP MODE REC button

13 FLIP MODE START button
Allows you to record or call sequences such as HOT CUE operation. This function (Serato Flip) needs to be activated before it can be used.
For details, visit the Pioneer DJ support site below.
http://pioneerdj.com/support/

14 HOT CUE mode button
Sets the hot cue mode.

[**SHIFT**] + press:
Sets the cue loop mode.

Press for over 1 second:
Turns the quantize on/off.

15 ROLL mode button
Sets the roll mode.

[**SHIFT**] + press:
Sets the saved loop mode.

16 SLICER mode button
Sets the slicer mode.

[**SHIFT**] + press:
Sets the slicer loop mode.

17 SAMPLER mode button
Sets the sampler mode.

[**SHIFT**] + press:
Sets the velocity sampler mode.

18 Performance pads
Control the hot cue, loop roll, slicer, sampler and other functions.

19 PARAMETER◄ button, PARAMETER► button
Sets a parameter for the loop roll, slicer, sampler and other functions.

20 PLAY/PAUSE ►/II button
Use this to play/pause tracks.

[**SHIFT**] + press:
The track returns to the temporary cue point and playback continues from there. (Stutter)

21 CUE button
This is used to set, play and call out temporary cue points.

[**SHIFT**] + press:
Loads the previous track in the track list. (Previous Track)

22 SYNC button
The tempos (pitches) and beat grids of tracks on multiple decks can be synchronized automatically.

[**SHIFT**] + press:
Cancels the sync mode.

23 SHIFT button
When another button is pressed while pressing the [**SHIFT**] button, a different function is called out.
• For details on operation using the [**SHIFT**] button, see the Operating Instructions.

24 DECK button
Switches the deck to be operated.

Pressing the [**DECK3**] button while holding down the [**DECK1**] button or pressing the [**DECK1**] button while holding down the [**DECK3**] button:
Turns on DUAL DECK mode on the left deck.

Pressing the [**DECK4**] button while holding down the [**DECK2**] button or pressing the [**DECK2**] button while holding down the [**DECK4**] button:
Turns on DUAL DECK mode on the right deck.

25 GRID ADJUST button
When the jog dial is turned while pressing the [**GRID ADJUST**] button, the beat grid interval can be adjusted.

[**SHIFT**] + press:
Sets a beat marker. (Grid Set)

26 GRID SLIDE button
When the jog dial is turned while pressing the [**GRID SLIDE**] button, the overall beat grid can be slid to the left or right.

[**SHIFT**] + press:
Clears the beat markers. (Grid Clear)

27 SLIP button
Turns the slip mode on and off.

[**SHIFT**] + press:
This switches the vinyl mode on/off.

28 CENSOR button
The track is played in the reverse direction while the [**CENSOR**] button is pressed, and normal playback resumes when the button is released.

[**SHIFT**] + press:
The track is played in the reverse direction. When the [**SHIFT**] and [**CENSOR**] buttons are pressed again, reverse playback is canceled and normal playback resumes.

29 PANEL SELECT button
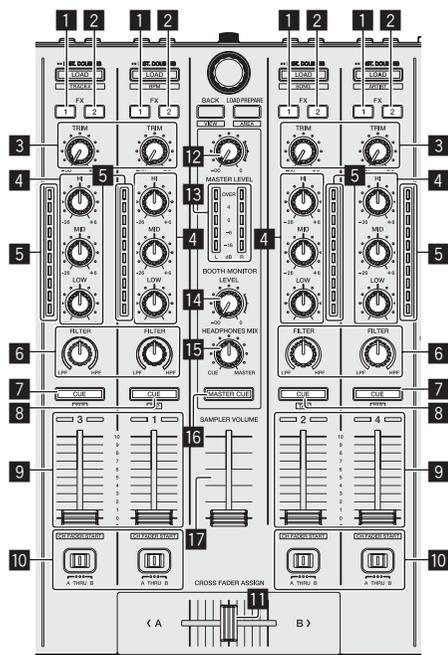The panel display switches in the order below each time the button is pressed.
Panel display off ➡ [**REC**] panel ➡ [**FX**] panel ➡ [**SP-6**] panel ➡ Panel display off ...

[**SHIFT**] + press:
The panel display switches in the order below each time the button is pressed.
Panel display off ➡ [**SP-6**] panel ➡ [**FX**] panel ➡ [**REC**] panel ➡ Panel display off ...

Mixer section

1 FX 1 assign button
Turns the effect unit FX1 on/off.

2 FX 2 assign button
Turns the effect unit FX2 on/off.

3 TRIM control
Adjusts the output size.

4 EQ (HI, MID, LOW) controls
Boosts or cuts frequencies.

5 Channel Level Indicator
Displays the sound level of the respective channels before passing through the channel faders.

6 FILTER control
Applies the filter effect.

7 Headphones CUE/MIC TALK OVER button
The sound of channels for which the headphones [CUE] button is pressed is output to the headphones.
When the [INPUT SELECT] switch for Channel 3 or Channel 4 is set to [MIC1] or [MIC2], the talk over function can be turned on/off using the switch.

[SHIFT] + press:
The track's tempo can be set by tapping the button. (Tap function)

8 Headphones CUE button
The sound of channels for which the headphones [CUE] button is pressed is output to the headphones.

[SHIFT] + press:
The track's tempo can be set by tapping the button. (Tap function)

9 Channel fader
Move:
Adjusts the level of audio signals output in each channel.

[SHIFT] + move:
Use the channel fader start function.

10 Crossfader Assign Switch
Assigns the channel output to the crossfader.

11 Crossfader
Outputs the sound assigned with the crossfader assign switch.

[SHIFT] + move:
Uses the crossfader start function.

12 MASTER LEVEL control
Adjusts the master sound level output.

13 Master level indicator
Displays the master output's audio level.

14 Booth monitor level control
Adjusts the level of audio signals output from the [BOOTH OUT] terminal.

15 HEADPHONES MIX control
Adjusts the balance of the monitor volume between the sound of the channels for which the headphones [CUE] button is pressed and the sound of the master channel.
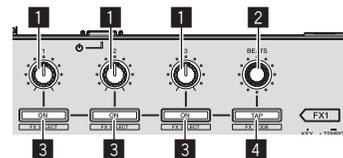
16 MASTER CUE button
Turns monitoring of the master output's sound on and off.

17 SAMPLER VOLUME fader
Adjusts the sampler's overall sound level.

Effect section

1 Effect parameter controls
These adjust the effects' parameters.

2 FX BEATS control
Adjusts the effect time.

3 Effect parameter buttons
Turns the effect on and off or switches the parameter.

[SHIFT] + press:
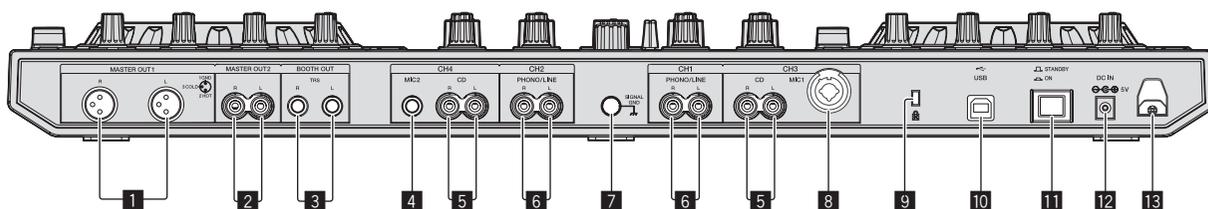Switches the effect type.

4 TAP button
The BPM used as the base value for the effect is calculated by the interval at which the button is tapped with a finger.
When the button is pressed and held, the effect time is reset.

[SHIFT] + press:
Switches the effect mode.

Rear panel

1 **MASTER OUT 1 terminals**
Connect powered speakers, etc., here.

2 **MASTER OUT 2 terminals**
Connect to a power amplifier, etc.

3 **BOOTH OUT terminals**
Output terminals for a booth monitor, compatible with balanced or unbalanced output for a TRS connector.

4 **MIC2 terminal**
Connects a microphone here.

5 **CD terminals**
Connect to a DJ player or other line level device.

6 **PHONO/LINE input terminals**
Connect a phono level output device (analog player (for MM cartridges), etc.) or a line level output device (DJ player, etc.) here. Switch the terminals' function according to the connected device using the [**INPUT SELECT**] switch on this unit's front panel.

7 **SIGNAL GND terminal**
Connects an analog player's ground wire here. This helps reduce noise when the analog player is connected.

8 **MIC1 terminal**
Connects a microphone here.

9 **Kensington security slot**

10 **⟵⟶ USB terminal**
Connect to a computer.

11 **STANDBY/ON switch**
This switches this unit's power between on and standby.
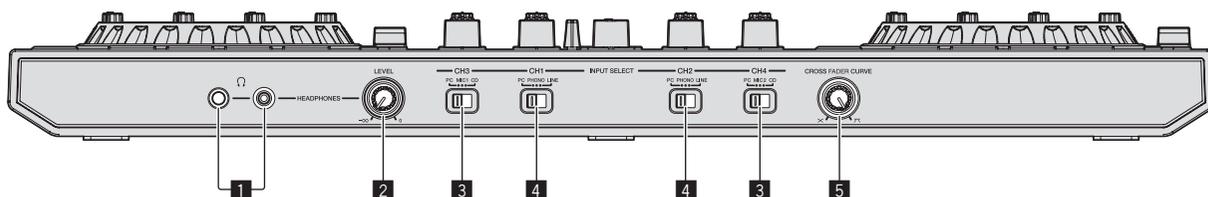
12 **DC IN terminal**
Connect to a power outlet using the included AC adapter (with the power plug mounted).

13 **Cord hook**
Catch the AC adapter's power cord and USB cable on this hook when using this unit.

Front panel

1 **PHONES jacks**
Connect headphones here.
Both stereo phone plugs (Ø 6.3 mm) and stereo mini phone plugs (Ø 3.5 mm) can be used.

2 **HEADPHONES LEVEL control**
Adjusts the audio level output from the [**PHONES**] jack.

3 **INPUT SELECT switch**
Selects the input source of each channel from the components connected to this unit.
— [**PC**]: Select this to use the track loaded in the Serato DJ software's deck.
— [**MIC1**] or [**MIC2**]: Select one of these to use the microphone connected to the [**MIC1**] or [**MIC2**] terminal.
— [**CD**]: Select this to use a line level output device (DJ player, etc.) connected to the [**CD**] terminals.

4 **INPUT SELECT switch**
Selects the input source of each channel from the components connected to this unit.
— [**PC**]: Select this to use the track loaded in the Serato DJ software's deck.
— [**PHONO**]: Select this to use a phono level (for MM cartridges) output device (analog player, etc.) connected to the [**PHONO/LINE**] input terminals.
— [**LINE**]: Select this to use a line level output device (DJ player, etc.) connected to the [**PHONO/LINE**] input terminals.

5 **CROSS FADER CURVE selector switch**
This switches the crossfader curve characteristics.

Operation

- Wait until all connections between devices have been completed before connecting the AC adapter.
 Be sure to turn off the power and unplug the AC adapter from the power outlet before making or changing connections between devices.
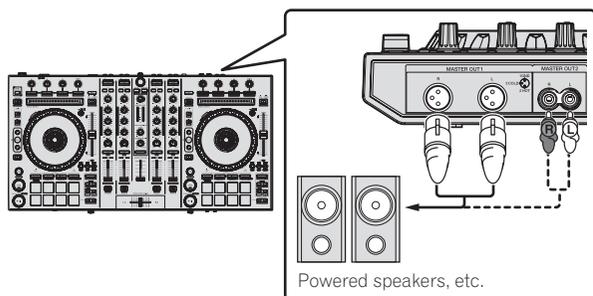 Refer to the operating instructions for the component to be connected.
- Only use the AC adapter included with this unit.
- Power is supplied to this unit by the AC adapter.
- Connect this unit and the computer directly using the included USB cable.
- A USB hub cannot be used.

Connections

1 Connect headphones to one of the [PHONES] terminals.
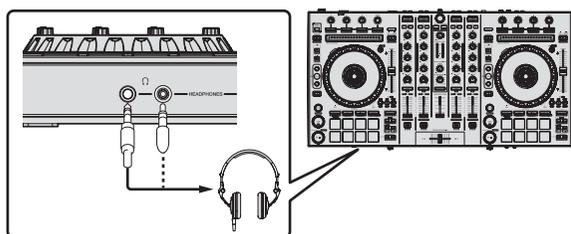
2 Connect powered speakers, a power amplifier, components, etc., to the [MASTER OUT 1] or [MASTER OUT 2] terminals.

Powered speakers, etc.

- To output the sound from the [**BOOTH OUT**] terminals, connect speakers or other devices to the [**BOOTH OUT**] terminals.
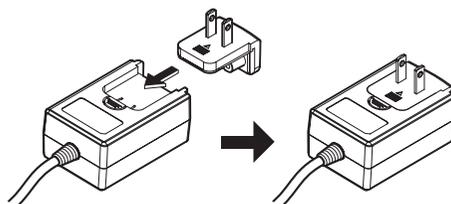- For details on connecting the input/output terminals, see the Operating Instructions.

3 Connect this unit to your computer via a USB cable.

USB cable (included)
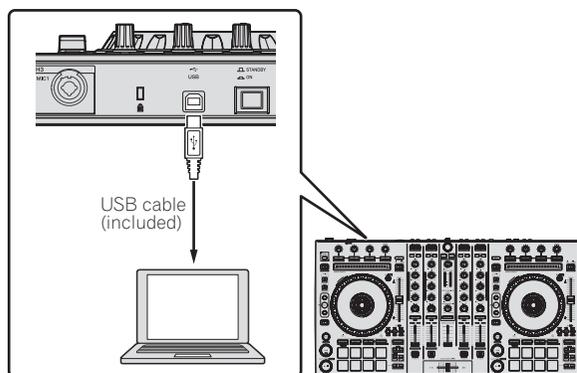
4 Turn on the computer's power.

5 Connect the power plug to the AC adapter.

Slide the power plug into the AC adapter's guide rails as shown on the diagram and press in until a click is heard.

- For detailed cautions on the AC adapter, see "*About the AC adapter*" (p. 15).
- The shape of the plug differs according to the region in which the unit is sold.

6 Connect the AC adapter.

To power outlet

AC adapter (included)
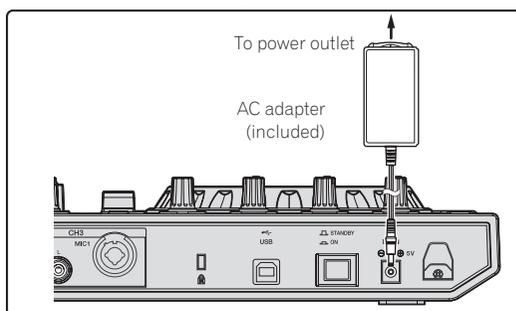
7 Press the [STANDBY/ON] switch on this unit's rear panel to turn this unit's power on.
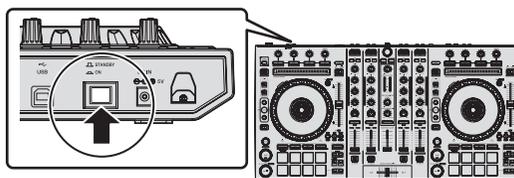
Turn on the power of this unit.

- For Windows users
  The message [**Installing device driver software**] may appear when this unit is first connected to the computer or when it is connected to a different USB port on the computer. Wait a while until the message [**Your devices are ready for use**] appears.

8 Turn on the power of the devices connected to the output terminals (powered speakers, power amplifier, components, etc.).

- When a microphone, DJ player or other external device is connected to input terminals, the power of that device also turns on.

Starting the system

Launching Serato DJ

This manual consists mainly of explanations of functions of this unit as hardware. For detailed instructions on operating the Serato DJ software, see the Serato DJ software manual.

For Windows 7
From the Windows [**Start**] menu, click the [**Serato DJ**] icon under [**All Programs**] > [**Serato**] > [**Serato DJ**].

For Windows 8.1
From [**Apps view**], click the [**Serato DJ**] icon.

For Mac OS X
In Finder, open the [**Applications**] folder, then click the [**Serato DJ**] icon.

Computer screen directly after the Serato DJ software is launched
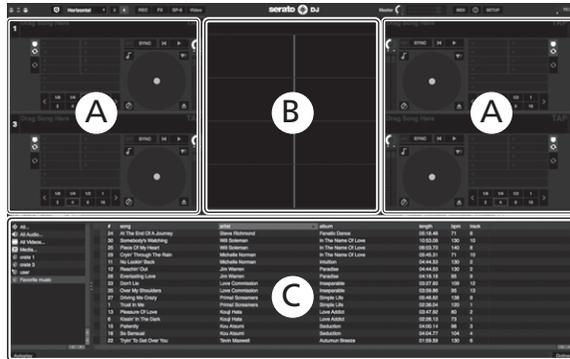
1 The [**BUY/ACTIVATE**] icon may appear on the right side of the screen displayed when Serato DJ is launched for the first time, but for those using DDJ-SX2 there is no need to activate or purchase a license. You can purchase extended packs such as DVS and use them as additional options.
2 Click [**Online**] to use the unit as is.

Computer screen when a track is loaded in the Serato DJ software
Click [**Library**] at the upper left of the computer screen, then select [**Vertical**] or [**Horizontal**] from the pull-down menu to switch the Serato DJ screen.

A Deck section
The track information (the name of the loaded track, artist name, BPM, etc.), the overall waveform and other information is displayed here.

B Waveform display
The loaded track's waveform is displayed here.

C Browser section
Crates in which tracks in the library or sets of multiple tracks are stored are displayed here.

Importing tracks

The following describes the typical procedure for importing tracks.
- There are various ways to import tracks with the Serato DJ software. For details, see the Serato DJ software manual.
- If you are already using Serato DJ software (Scratch Live, ITCH or Serato DJ Intro) and have already created track libraries, the track libraries you have previously created can be used as such.
- If you are using Serato DJ Intro and have already created track libraries, you may have to reanalyze the tracks.

1 Click the [Files] key on the Serato DJ software screen to open the [Files] panel.
The contents of your computer or the peripheral connected to the computer are displayed in the [**Files**] panel.

2 Click the folder on the [Files] panel containing the tracks you want to add to the library to select it.

3 On the Serato DJ software screen, drag and drop the selected folder to the crates panel.
A crate is created and the tracks are added to the library.
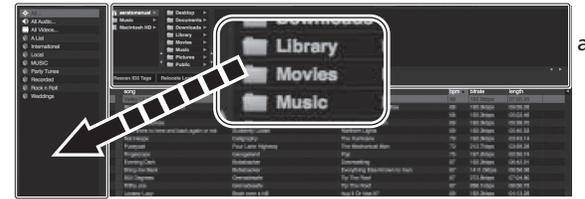
a   **[Files] panel**
b   **Crates panel**

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Loading tracks and playing them

The following describes the procedure for loading tracks into deck [**1**] as an example.
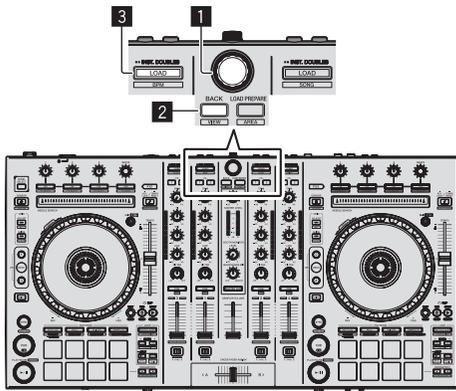
1 **Rotary selector**

2 **BACK button**

3 **LOAD button**

1 Press this unit's [BACK] button, move the cursor to the crates panel on the computer's screen, then turn the rotary selector to select the crate, etc.

2 Press the rotary selector, move the cursor to the library on the computer's screen, then turn the rotary selector and select the track.

a   **Library**
b   **Crates panel**

3 Press the [LOAD] button to load the selected track onto the deck.

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Playing tracks and outputting the sound

The following describes the procedure for outputting the channel 1 sound as an example.
- Set the volume of the devices (power amplifier, powered speakers, etc.) connected to the [**MASTER OUT 1**] and [**MASTER OUT 2**] terminals to an appropriate level. Note that loud sound will be output if the volume is set too high.
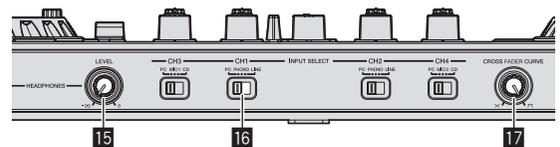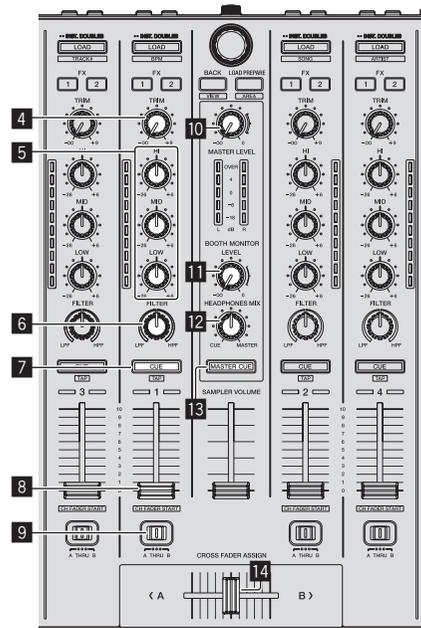
4 **TRIM control**

5 **EQ (HI, MID, LOW) controls**

6 **FILTER control**

7 **Headphones CUE button**

8 **Channel fader**

9 **Crossfader Assign Switch**

10 **MASTER LEVEL control**

11 **BOOTH MONITOR LEVEL control**

12 **HEADPHONES MIX control**

13 **MASTER CUE button**

14 **Crossfader**

15 **HEADPHONES LEVEL control**

16 **INPUT SELECT switch**

17 **CROSS FADER CURVE selector switch**

1   Set the positions of the controls, etc., as shown below.

Names of controls, etc.	Position
MASTER LEVEL control	Turned fully counterclockwise
TRIM control	Turned fully counterclockwise
EQ (**HI**, **MID**, **LOW**) controls	Center
FILTER control	Center
Channel fader	Moved forward
Crossfader Assign Switch	[**THRU**] position
INPUT SELECT switch	[**PC**] position

2   Press the [▶/Ⅱ] button to play the track.

3   Move the channel fader away from you.

4   Turn the [TRIM] control.
Adjust [**TRIM**] so that the orange indicator on the channel level indicator lights at the peak level.

5   Turn the [MASTER LEVEL] control to adjust the audio level of the speakers.
Adjust the sound level output from the [**MASTER OUT 1**] and [**MASTER OUT 2**] terminals to an appropriate level.

Monitoring sound with headphones

Set the positions of the controls, etc., as shown below.

Names of controls, etc.	Position
HEADPHONES MIX control	Center
HEADPHONES LEVEL control	Turned fully counterclockwise

1   Press the headphones [CUE] button for the channel 1.

2   Turn the [HEADPHONES LEVEL] control.
Adjust the sound level output from the headphones to an appropriate level.

✎ Note
This unit and the Serato DJ software include a variety of functions enabling individualistic DJ performances. For details on the respective functions, see the operating instructions and the Serato DJ software manual.

Quitting the system

1   Quit Serato DJ.
When the software is closed, a message for confirming that you want to close it appears on the computer's screen. Click [**Yes**] to close.

2   Press the [STANDBY/ON] switch on this unit's rear panel to set this unit's power to standby.

3   Disconnect the USB cable from your computer.

About the AC adapter

Safety instructions

To ensure your personal safety and to maximize the full operating potential of your unit, read and follow these safety instructions.

Read & Retain Instructions
Read all operating and user information provided with this product.

Cleaning
Use a damp cloth to clean the exterior housing. Avoid using any fluids including liquid, aerosol or alcohol-based cleaning products.

Water or Moisture
Avoid operating or locating this product near water or other sources of fluid.

Accessories
Do not place this product on an unstable cart, stand, or table. The product may fall and be seriously damaged.

Ventilation
Do not block or cover this product in use. This unit should not be placed in a built-in installation unless properly ventilated.

Environment
Avoid placing this product in a location with exposure to large quantities of dust, high temperatures, high humidity, or subject to excessive vibrations or shocks.

Power Sources
Operate this product only from the recommended power sources. If you are unsure of the power source, consult an authorized Pioneer representative.

Power-Cord Protection
When unplugging the unit, pull on the plug – not on the cord. Do not handle the cord or plug with wet hands; doing so could cause an electric short or shock. Do not allow anything to pinch or rest on the power cord and do not place in a walkway.

Power
Turn OFF the system before installing this or any other hardware device.

Overloading
Avoid connecting too many devices to a single wall socket or power source as this can cause fires or short circuits.

Object & Liquid Entry
Never push inappropriate objects in to the device. Avoid spilling any liquids in to or on the outside of the drive.

Servicing
Opening or removing the cover exposes you to possible electrical shock or other danger. Contact a Pioneer authorized service representative for repairing this product (refer to the enclosed Service & Support Card).

Damage Requiring Service
Unplug the unit and refer servicing to qualified service personnel in the following situations:
● When the power cord, plug, or chassis is damaged.
● If liquid has been spilled, or objects have fallen into the product.
● If the product has been exposed to rain or water.
● If the product does not operate normally when the operating instructions are followed. Adjust only those controls that are covered by the operating instructions. Improper adjustment of other controls may result in damage and can require extensive work by a qualified technician to restore the unit to its normal operation.
● When the product exhibits a distinct change in performance – this indicates a need for service.

Check that there are no irregularities with the AC adapter or power plug, then insert the power plug into the specified position of the AC adapter using the specified procedure until a click is heard. For details, see *Mounting the power plug* on page 16.

If there are irregularities with the AC adapter or power plug, ask your nearest Pioneer authorized service center or your dealer to carry out repair work.

• Do not use this unit with a coin, paper clip or other metal object stuck between the AC adapter and power plug. Doing so could cause a short circuit, leading to fire or electric shock.
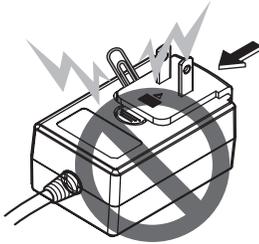
• When mounting the AC adapter on a wall outlet, make sure there is no space between the AC adapter and the wall outlet. Faulty contact or a coin, paper clip or other metal object getting stuck in the space could cause a short circuit, leading to fire or electric shock.

Coin, paper clip or other metal object

Side   Top
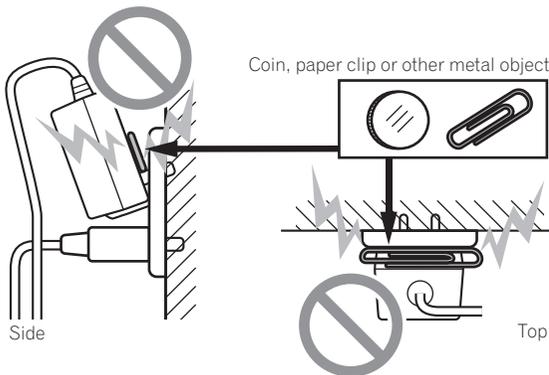
• The power plug could come detached from the AC adapter and remain in the power outlet if someone trips on the AC adapter's power cord or if something hits the AC adapter. If this happens, remove the power plug remaining in the outlet with dry hands, holding it as shown on the diagram below and without touching metal parts. Do not use any tools to remove it.
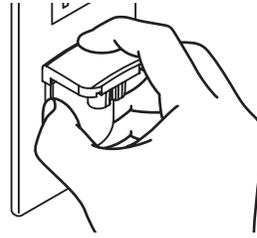
Do not touch.

Mounting the power plug

Slide the power plug along the guide rails in the AC adapter unit as shown on the diagram below, then press in until a click is heard.
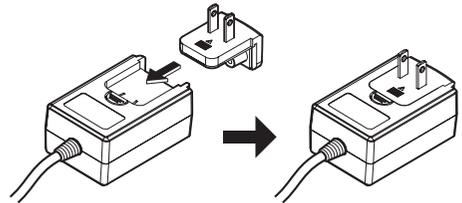
❖ Removing the power plug

While pressing the [PUSH] button on the AC adapter unit, slide the power plug away from the adapter as shown on the diagram below to remove it.
Once the power plug is mounted, there is no need to remove it.
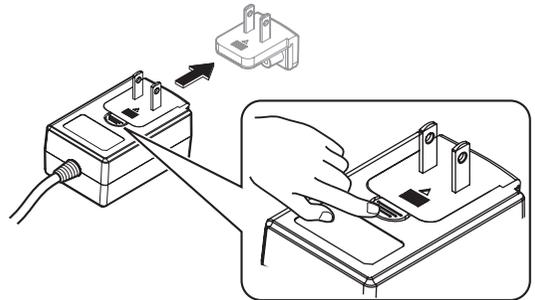
❖ Power plug

The power plug shown below is included with this product.
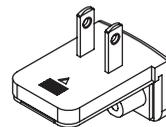
Additional information

Changing the settings

- This unit allows you to adjust the sensitivity of the jog dial and restrict operation of the [**NEEDLE SEARCH**] pad.
  For details on how to change settings on this unit, see the "Changing the settings" section in the Operating Instructions, which can be downloaded from the Pioneer DJ support site.

Troubleshooting

- Incorrect operation is often mistaken for trouble or malfunction. If you think that there is something wrong with this component, check the items in the "Troubleshooting" section of this unit's operating instructions and the [**FAQ**] for the [**DDJ-SX2**] on the Pioneer DJ support site.
  http://pioneerdj.com/support/
  Sometimes the problem may lie in another component. Inspect the other components and electrical appliances being used. If the problem cannot be rectified, ask your nearest Pioneer authorized service center or your dealer to carry out repair work.
- This unit may not operate properly due to static electricity or other external influences. In this case, proper operation may be restored by turning the power off, waiting 1 minute, then turning the power back on.

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- Pioneer is a registered trademark of PIONEER CORPORATION.
The names of companies and products mentioned herein are the trademarks of their respective owners.

Cautions on copyrights

Recordings you have made are for your personal enjoyment and according to copyright laws may not be used without the consent of the copyright holder.
- Music recorded from CDs, etc., is protected by the copyright laws of individual countries and by international treaties. It is the full responsibility of the person who has recorded the music to ensure that it is used legally.
- When handling music downloaded from the Internet, etc., it is the full responsibility of the person who has downloaded the music to ensure that it is used in accordance with the contract concluded with the download site.

Specifications

AC adapter
Power ....AC 100 V to 240 V, 50 Hz/60 Hz
Rated current .... 800 mA
Rated output.. DC 5 V, 3 A

General – Main Unit
Main unit weight ....5.8 kg (12.8 lb)
Max. dimensions...................664 mm (W) × 70.4 mm (H) × 353.4 mm (D)
                                    (26.1 in. (W) × 2.8 in. (H) × 13.9 in. (D))
Tolerable operating temperature .... +5 °C to +35 °C (+41 °F to +95 °F)
Tolerable operating humidity ....5 % to 85 % (no condensation)

Audio Section
Sampling rate..44.1 kHz
A/D, D/A converter...24 bits
Frequency characteristic
    USB, CD/LINE, MIC1, MIC2... 20 Hz to 20 kHz
S/N ratio (rated output, A-WEIGHTED)
    USB... 107 dB
    CD/LINE.. 96 dB
    PHONO... 87 dB
    MIC .... 80 dB
Total harmonic distortion (20 Hz — 20 kHzBW)
    USB..0.003 %
    CD/LINE..0.005 %
Standard input level / Input impedance
    CD/LINE..−12 dBu/47 kΩ
    PHONO...−52 dBu/47 kΩ
    MIC ....−57 dBu/3 kΩ
Standard output level / Load impedance / Output impedance
    MASTER OUT 1.......................................+6 dBu/10 kΩ/330 Ω
    MASTER OUT 2....................................... +2 dBu/10 kΩ/1 kΩ
    BOOTH OUT ....+6 dBu/10 kΩ/330 Ω
    PHONE ....+4 dBu/32 Ω/32 Ω
Rated output level / Load impedance
    MASTER OUT 1.. 24 dBu/10 kΩ
    MASTER OUT 2.. 20 dBu/10 kΩ
    BOOTH OUT... 24 dBu/10 kΩ
Crosstalk
    CD/LINE.. 82 dB
Channel equalizer characteristic
    HI ....−26 dB to +6 dB (13 kHz)
    MID ....−26 dB to +6 dB (1 kHz)
    LOW..−26 dB to +6 dB (70 Hz)

Input / Output terminals
CD input terminal
    RCA pin jack.. 2 sets
PHONO/LINE input terminals
    RCA pin jack.. 2 sets
MIC1 terminal
    XLR connector/phone jack (Ø 6.3 mm) .... 1 set
MIC2 terminal
    Phone jack (Ø 6.3 mm) .... 1 set
MASTER OUT 1 output terminal
    XLR connector... 1 set
MASTER OUT 2 output terminal
    RCA pin jacks.. 1 set
BOOTH OUT output terminal
    Phone jack (Ø 6.3 mm) .... 1 set
PHONES output terminal
    Stereo phone jack (Ø 6.3 mm) .... 1 set
    Stereo mini phone jack (Ø 3.5 mm) .... 1 set
USB terminal
    B type...1 set
- For improvement purposes, specifications and design of this unit and the included software are subject to change without notice.

PIONEER

PIONEER ELECTRONICS (USA) INC.
LIMITED WARRANTY
WARRANTY VALID ONLY IN THE U.S.A. AND CANADA

WARRANTY

Pioneer Electronics (USA) Inc. (PUSA) warrants that products distributed by PUSA in the U.S.A. and Canada that fail to function properly under normal use due to a manufacturing defect when installed and operated according to the owner's manual enclosed with the unit will be repaired or replaced with a unit of comparable value, at the option of PUSA, without charge to you for parts or actual repair work. Parts supplied under this warranty may be new or rebuilt at the option of PUSA.

THIS LIMITED WARRANTY APPLIES TO THE ORIGINAL OR ANY SUBSEQUENT OWNER OF THIS PIONEER PRODUCT DURING THE WARRANTY PERIOD PROVIDED THE PRODUCT WAS PURCHASED FROM AN AUTHORIZED PIONEER DISTRIBUTOR/DEALER IN THE U.S.A. OR CANADA. YOU WILL BE REQUIRED TO PROVIDE A SALES RECEIPT OR OTHER VALID PROOF OF PURCHASE SHOWING THE DATE OF ORIGINAL PURCHASE OR, IF RENTED, YOUR RENTAL CONTRACT SHOWING THE PLACE AND DATE OF FIRST RENTAL. IN THE EVENT SERVICE IS REQUIRED, THE PRODUCT MUST BE DELIVERED WITHIN THE WARRANTY PERIOD, TRANSPORTATION PREPAID, ONLY FROM WITHIN THE U.S.A. AS EXPLAINED IN THIS DOCUMENT. YOU WILL BE RESPONSIBLE FOR REMOVAL AND INSTALLATION OF THE PRODUCT. PUSA WILL PAY TO RETURN THE REPAIRED OR REPLACEMENT PRODUCT TO YOU WITHIN THE U.S.A.

PRODUCT WARRANTY PERIOD

	Parts	Labor
DJ Audio and Video	1 Year	1 Year

The warranty period for retail customers who rent the product commences upon the date product is first put into use (a) during the rental period or (b) retail sale, whichever occurs first.

WHAT IS NOT COVERED

IF THIS PRODUCT WAS PURCHASED FROM AN UNAUTHORIZED DISTRIBUTOR, THERE ARE NO WARRANTIES, EXPRESS OR IMPLIED, INCLUDING THE IMPLIED WARRANTY OF MERCHANTABILITY AND THE IMPLIED WARRANTY OF FITNESS FOR A PARTICULAR PURPOSE AND THIS PRODUCT IS SOLD STRICTLY "AS IS" AND "WITH ALL FAULTS".

PIONEER SHALL NOT BE LIABLE FOR ANY CONSEQUENTIAL AND/OR INCIDENTAL DAMAGES.

THIS WARRANTY DOES NOT APPLY IF THE PRODUCT HAS BEEN SUBJECTED TO POWER IN EXCESS OF ITS PUBLISHED POWER RATING.

THIS WARRANTY DOES NOT COVER THE CABINET OR ANY APPEARANCE ITEM, USER ATTACHED ANTENNA, ANY DAMAGE TO RECORDS OR RECORDING TAPES OR DISCS, ANY DAMAGE TO THE PRODUCT RESULTING FROM ALTERATIONS, MODIFICATIONS NOT AUTHORIZED IN WRITING BY PIONEER, ACCIDENT, MISUSE OR ABUSE, DAMAGE DUE TO LIGHTNING OR TO POWER SURGES, SUBSEQUENT DAMAGE FROM LEAKING, DAMAGE FROM INOPERATIVE BATTERIES, OR THE USE OF BATTERIES NOT CONFORMING TO THOSE SPECIFIED IN THE OWNER'S MANUAL.

THIS WARRANTY DOES NOT COVER THE COST OF PARTS OR LABOR WHICH WOULD BE OTHERWISE PROVIDED WITHOUT CHARGE UNDER THIS WARRANTY OBTAINED FROM ANY SOURCE OTHER THAN A PIONEER AUTHORIZED SERVICE COMPANY OR OTHER DESIGNATED LOCATION. THIS WARRANTY DOES NOT COVER DEFECTS OR DAMAGE CAUSED BY THE USE OF UNAUTHORIZED PARTS OR LABOR OR FROM IMPROPER MAINTENANCE.

ALTERED, DEFACED, OR REMOVED SERIAL NUMBERS VOID THIS ENTIRE WARRANTY

NO OTHER WARRANTIES

PIONEER LIMITS ITS OBLIGATIONS UNDER ANY IMPLIED WARRANTIES INCLUDING, BUT NOT LIMITED TO, THE IMPLIED WARRANTIES OF MERCHANTABILITY AND FITNESS FOR A PARTICULAR PURPOSE, TO A PERIOD NOT TO EXCEED THE WARRANTY PERIOD. NO WARRANTIES SHALL APPLY AFTER THE WARRANTY PERIOD. SOME STATES DO NOT ALLOW LIMITATIONS ON HOW LONG AN IMPLIED WARRANTY LASTS AND SOME STATES DO NOT ALLOW THE EXCLUSIONS OR LIMITATIONS OF INCIDENTAL OR CONSEQUENTIAL DAMAGES, SO THE ABOVE LIMITATIONS OR EXCLUSIONS MAY NOT APPLY TO YOU. THIS WARRANTY GIVES YOU SPECIFIC LEGAL RIGHTS AND YOU MAY HAVE OTHER RIGHTS WHICH MAY VARY FROM STATE TO STATE.

TO OBTAIN SERVICE

PUSA has appointed a number of Authorized Service Companies throughout the U.S.A. and Canada should your product require service. To receive warranty service you need to present your sales receipt or, if rented, your rental contract showing place and date of original owner's transaction. If shipping the unit you will need to package it carefully and send it, transportation prepaid by a traceable, insured method, to an Authorized Service Company. Package the product using adequate padding material to prevent damage in transit. The original container is ideal for this purpose. Include your name, address and telephone number where you can be reached during business hours.

On all complaints and concerns in the U.S.A. and Canada call Customer Support at 1-800-872-4159.

For hook-up and operation of your unit or to locate an
Authorized Service Company, please call or write:
CUSTOMER SUPPORT
PIONEER ELECTRONICS (USA) INC.
P.O. BOX 1720
LONG BEACH, CALIFORNIA 90801
1-800-872-4159
http://www.pioneerelectronics.com

DISPUTE RESOLUTION

Following our response to any initial request to Customer Support, should a dispute arise between you and Pioneer, Pioneer makes available its Complaint Resolution Program to resolve the dispute. The Complaint Resolution Program is available to you without charge. You are required to use the Complaint Resolution Program before you exercise any rights under, or seek any remedies, created by Title I of the Magnuson-Moss Warranty-Federal Trade Commission Improvement Act, 15 U.S.C. 2301 *et seq.*

To use the Complaint Resolution Program call 1-800-872-4159 and explain to the customer service representative the problem you are experiencing, steps you have taken to have the product repaired during the warranty period and the name of the authorized Distributor/Dealer from whom the Pioneer product was purchased. After the complaint has been explained to the representative, a resolution number will be issued. Within 40 days of receiving your complaint, Pioneer will investigate the dispute and will either: (1) respond to your complaint in writing informing you what action Pioneer will take, and in what time period, to resolve the dispute; or (2) respond to your complaint in writing informing you why it will not take any action.

RECORD THE PLACE AND DATE OF PURCHASE FOR FUTURE REFERENCE

Model No. _____ Serial No. _____ Purchase Date _____

Purchased From _____

KEEP THIS INFORMATION AND YOUR SALES RECEIPT IN A SAFE PLACE

UCP0212

To register your product, find the nearest authorized service location, to purchase replacement parts, operating instructions, or accessories, please go to one of following URLs :

Pour enregistrer votre produit, trouver le service après-vente agréé le plus proche et pour acheter des pièces de rechange, des modes d'emploi ou des accessoires, reportez-vous aux URL suivantes :

In the USA & Canada/Aux Etats-Unis & Canada
http://www.pioneerelectronics.com

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