Numark

NDX400 – Using the USB port to play MP3 files from a connected device

The Numark NDX400 features a USB input for the connection of USB Thumb drives and powered hard drives. If you are having difficulty playing files from a connected USB thumb drive or hard disk, please refer to the following suggestions. If these suggestions do not resolve the difficulty, contact Numark Technical Support for assistance (see below).

1. **The audio files on the connected drive may an unsupported file format**.

    Note that only MP3 files are supported. Other formats such as AAC, AIFF, AU, M4A, WMA or DRM protected files from iTunes are not supported. Check to make sure that only MP3 files are on the connected device. Refer to section p.4 of the product Quickstart Guide for more information.

2. **The connected hard disk may not be formatted to supported file system.**

    Note that drives must be formatted to a FAT16 or FAT32 file system. Other disk file formats such as NTFS HFS, and HFS+ are not supported. Refer to p.4 of the product Quickstart Guide for more information.

3. **The USB hard drive which is connected may require more power than the USB port can provide.**

    When using a USB hard drive it is recommended to use a model which has its own AC power connection. Some USB hard drives include cables which split into two USB connectors. These hard drive models require more electrical power than a standard single USB port provides, and may not function when connected to this player.

4. **Make sure you are following the procedure below to browse and play files on a connected device.**

    1. To access supported files on attached USB devices, Press the **CD/USB** button until **USB** is highlighted

    2. Rotate the **TRACK** knob/button to browse files and folders on the drive. Push the knob (like a button) to select a file or folder.

    3. To change folders, push the **FOLDER** button, then use the **TRACK** knob to select a new folder.

5. **Technical Support & Warranty Service**

    If the suggestions above do not resolve the difficulty, please contact us! Our experienced technical support team is here to help!

    Contact us by Phone: 401-658-3131

    Hours of Operation: We are available to help you 8:30 AM - 6:30 PM EST Monday through Friday (except holidays).

    Contact us by email: http://www.numark.com/support