



OWNER'S MANUAL

SYNC by 50
PORTABLE BLUETOOTH® SPEAKER

SYNC by 50 Portable Bluetooth® Speaker



 STUDIO MASTERED SOUND

  smsaudio | www.smsaudio.com

congratulations

You have just purchased the ultimate in personal audio performance, comfort, style and luxury.

Please take a few moments to familiarize yourself with the controls and operation of your new portable speaker. Also, please take note of any warning notices throughout this manual. Listening to any audio source at loud volumes can cause permanent hearing damage.



P.S. Tweet up and let me know what you think: @SMSAudio and @50cent.

features at-a-glance

Refer to this guide for button descriptions and locations of other features mentioned throughout the manual.



Controls:



-  Track Back
-  Play / Pause
-  Track Forward
-  Track forward
-  Talk
-  Volume Down
-  3D Sound

Ports and Switches:



-  Power Off / Power On / Pair
-  3.5mm Audio
-  Micro USB Charge Port

quick start guide

Powering On/Off:

To turn on: push power/pairing switch to center position. A tone will sound indicating the power is on and LED light will begin to blink. 

To turn off: push power/pairing switch to off position. LED light will stop blinking. 

Notice: The SYNC by 50 Portable Bluetooth Speaker has a rechargeable lithium-ion battery. Please charge fully before first use.

Connecting Your Device:

1. Make sure your device is in Bluetooth discovery mode.
2. When power is on and LED light is on, push and hold the power/pairing switch in the SYNC position for approximately 2 seconds. 3 LED lights will begin to flash in rotation.
3. Release the power/pairing into the center position and choose 'SYNC by 50' on your pairing device (New devices will connect automatically – some older devices may require password '0000' to be entered).
4. Once connected, the next time the SYNC by 50 Portable Bluetooth Speaker is turned on, it will automatically connect to your device.

Listening to Music:

Using Bluetooth: Once your device is connected to the SYNC by 50 Portable Bluetooth Speaker, begin to play music and you will be listening wirelessly.

Using 3.5mm Audio Cable: Instead of using Bluetooth to listen wirelessly, you may also use the supplied audio cable to listen. Simply plug the straight end of the audio cord into the 3.5mm jack on the speaker and the other end into your device.

Full On-Board Controls:

While using Bluetooth to connect wirelessly, user will have full functionality* to change the volume or track as well as pause the music and answer phone calls (button functionality explained in Features at-a-Glance).

*SMS Audio does not guarantee the compatibility of all devices and functions. Limited functionality with 3.5 mm cord.

Music Controls:

Play/Pause

Touch Play/Pause to launch the phone's MP3 player and begin playing music. Touch this button to pause and resume playback.

Select a song

Touch ◀◀ or ▶▶.

Answer a call while playing music

To Answer Call, touch Talk. To reject Call, touch Play/Pause. Touch Talk again to End Call. Music will resume when call is ended or rejected.

Change the volume

Press + or -.

Phone Controls:

Voice dial

Touch Talk once. (Some phones might not support this feature.)

Redial

While in voice mode, touch Talk twice.

Answer a call

Touch Talk once.

End a call

Touch Talk once.

Refuse a call

While your phone is ringing, Touch Play/Pause.

Change the volume

Touch + or -.

Transfer a call between

connected devices
Touch Talk twice.

NFC (Near Field Communication):

Phones that support NFC will have the ability to power on/off and also pair their device to the SYNC by 50 Portable Bluetooth Speaker.

How to use NFC:

1. Mark the NFC checkbox from your phone's main application screen (Settings > More > NFC).
2. While the NFC feature is turned on and the phone screen active, place phone within 1 inch of the SYNC by 50 Portable Bluetooth Speaker.
3. Once detected, the phone should display a confirmation screen.
4. Tap Next and the phone will automatically pair to the SYNC by 50 Portable Bluetooth Speaker.

*In order to use NFC features, your device must support NFC.

Battery Status:

The color of the LED light on the top of the SYNC by 50 Portable Bluetooth Speaker will indicate current battery charge.

Blue: 60 – 100%

Green: 15 – 60%

Red: < 15%

* SYNC by 50 Portable Bluetooth Speaker also supports battery indicator on pairing device. 

Using 3D Sounds:

To enable 3D sound while listening to music, simply touch the 3D sound button to select the next pre-set 3D sound effect.

1. Normal – playback of the original music source (two beeps indicate normal mode is selected).
2. eXTX – delivers much wider and affluent surround sound images based on the acoustic crosstalk cancellation technology.
3. Live – delivers a natural and soft 3D sound field effect simulating that of a live performance.
4. Wide – provides a panoramic 3D audio image of widely spread main vocal and center-placed instrumentals.
5. MEX – not only delivers wide stereo sound image, but also enhances low-frequency sound to provide rich and deep bass tones.

*If Bluetooth codec is connected to apt-X codec, have the change to SBC to use 3D sound effects.

Using apt-X:

If your device supports the apt-X codec, the SYNC by 50 Portable Bluetooth Speaker will automatically be active. You may also press and hold the 3D sound button for 2-3 seconds to select 3D or apt-X mode. Once 3D mode is selected, you can cycle through 5 different pre-set sound effects.

*3D sound effects are not supported for apt-X codec.

LED Light Messaging:

Power On

Blue, Green or Red SOLID LED light depending on battery level.

Turning Off

Red LED dims and disappears.

Low Battery

SOLID Blue, Green or Red light depending on battery level.

Recharging

One of Blue, Green or Red stays on.

Recharging Complete

All LEDs turn off.

Pairing Mode

Blue , Green and Red LEDs flash in rotation.

Maintaining Your SYNC by 50 Bluetooth Speaker:

- Do not place the product near fire. The battery may heat up and explode.
- Do not drop or apply excessive force to the product as it may become damaged.
- When storing the product for an extended period of time, store it in a dry place and avoid extreme temperatures.
- If the product gets wet, avoid exposure to heat or an electrical current.
- Always use a compatible USB/AC adapter to charge your SYNC by 50 Portable Bluetooth Speaker.

Resetting SYNC by 50 Portable Bluetooth Speaker:

If the SYNC by 50 Portable Bluetooth Speaker needs to be reset, hold the power switch in the pairing position and touch the volume up button at the same time.

Troubleshooting:

Problem: Not Charged

Solution 1: Connect SYNC by 50 Portable Bluetooth Speaker to a power source for approximately 3 hours to fully charge. While charging, red LED light will illuminate. Once charged, LED will turn off.

Problem: Product does not turn on.

Solution 1: Make sure the SYNC by 50 Portable Bluetooth Speaker is fully charged.

Problem: I do not get as much talk time as I used to get.

Solution 1: Make sure the SYNC by 50 Portable Bluetooth Speaker is fully charged.

Note: The rechargeable lithium-ion battery is an expendable product and the battery life will diminish over time.

Problem: No sound is coming out of the speaker.

Solution 1: The battery may be dead. Recharge the battery.

Solution 2: Make sure the paired audio source is turned on and transmitting music.

Solution 3: Make sure the SYNC by 50 Portable Bluetooth Speaker and the transmitting devices volumes are both turned up and not on mute.

Troubleshooting

Solution 4: Try to re-pair the SYNC by 50 Portable Bluetooth Speaker to your device.

Solution 5: You may need to turn off the paired audio source's internal speakers before the audio source can send audio to the SYNC by 50 Portable Bluetooth Speaker.

Problem: The sound has static or breaks up.

Solution 1: The unobstructed operating range of the product is 33 feet. Be sure you are within that range for optimum performance.

Solution 2: Other devices such as cordless phones, microwaves or wireless routers may cause interference.

Problem: The SYNC by 50 Portable Bluetooth Speaker does not control the volume on device.

Solution 1: make sure the volume on the audio source is turned up to at least 50% of volume and that the SYNC by 50 Portable Bluetooth Speaker battery is charged.

Problem: the SYNC by 50 Portable Bluetooth Speaker makes a long, low tone every 30 seconds.

Solution: your battery is low, recharge the SYNC by 50 Portable Bluetooth Speaker.

limited warranty

SMS Audio LLC ("SMS") warrants to the original purchaser, that this product, when purchased new in its original packaging from an authorized vendor, and when used in accordance with SMS' instructions and recommendations in documentation accompanying the product, will be free of defects in material and workmanship that existed at the time of such purchase and that cause a failure of the product to perform in accordance with accompanying product documentation, for a period of 1 year from the date of the original purchase of the product in its original packaging from an authorized vendor ("Warranty Period").

If such a defect arises and a valid claim is received by SMS within the Warranty Period, at its option, SMS will (a) repair the product at no charge, using new or refurbished replacement parts, or (b) exchange the product for a product that is new or that has been manufactured from new or serviceable used parts and is at least functionally equivalent to the original product.

To make a claim and to obtain repair or replacement within terms of this warranty, please return the product with proof of purchase receipt, description of defect and transportation prepaid to:

SMS Audio, LLC Attn: SMS Audio Warranty 2885 South Congress Ave., Suite D, Delray Beach, FL 33445

A \$5 money order made payable to SMS Audio, LLC must be included to cover return shipping and handling. You are responsible for paying the costs of shipping and for the risk of loss of or damage to the product during shipping.

This warranty does not apply: (a) to damage to the product caused by any use other than private non-commercial use, accident, abuse, misuse, misapplication; (b) to damage caused by maintenance or service performed by anyone other than SMS; (c) to a product or a part that has been tampered with or modified by anyone other than SMS; (d) if any SMS serial number or product identification has been removed or defaced; (e) to exposure of the product to heat, cold, sun, water or other liquids, chemicals, animals, dirt, sand or other contaminants; (f) to persons who purchased the product in used condition or in unpackaged form, or who purchased for resale, lease or lending or other commercial uses; or (g) to acts outside the control of SMS, including, without limitation, vandalism, fire, storms, earthquake, flood, or Acts of God. No SMS vendor, retailer, reseller, agent, or employee is authorized to make any modification, extension, or addition to this warranty.

The extent of SMS's liability under this warranty is limited to the repair or replacement provided above, and in no event shall the company's liability exceed the purchase price paid.

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Limited Consumer Warranty

TO THE MAXIMUM EXTENT PERMITTED BY LAW, SMS IS NOT RESPONSIBLE FOR DIRECT, SPECIAL, INCIDENTAL OR CONSEQUENTIAL DAMAGES RESULTING FROM ANY BREACH OF WARRANTY OR CONDITION OF THE PRODUCT, OR UNDER ANY OTHER LEGAL THEORY.

This Limited Warranty and any disputes arising out of or in connection with this Limited Warranty or the condition of the product, documentation or packaging ("Disputes") shall be governed by the laws of the State of New York, without regard to the conflicts of law principles thereof. The Convention for the International Sale of Goods shall not apply and is specifically excluded. The state and federal courts located in the State of New York, County of New York, United States of America shall have jurisdiction and shall be the exclusive forum for resolution of any Disputes.

THIS LIMITED WARRANTY GIVES YOU SPECIFIC LEGAL RIGHTS, AND YOU MAY ALSO HAVE OTHER RIGHTS, THAT VARY FROM STATE TO STATE AND JURISDICTION TO JURISDICTION, AND THAT SHALL NOT BE AFFECTED BY THIS LIMITED WARRANTY. THIS WARRANTY CANNOT BE TRANSFERRED OR ASSIGNED.

If any provision of this Limited Warranty is unlawful, void or unenforceable, that provision shall be deemed severable and shall not affect any remaining provisions. In case of any inconsistency between the English and other versions of this Limited Warranty, the English version shall prevail.

For warranty information questions, please email warranty@smsaudio.com.

EXCHANGES AND REFUNDS

Within 15 days of the original purchase of the product (Exchange/Refund Claim), a new product may be exchanged for another SMS product or returned for a refund, subject to the following terms and conditions.

To obtain an exchange or refund, you must obtain an Return Merchandise Number (RMA), and SMS must receive the product with your original packing slip/UPC label and proof of purchase within the Exchange/Refund Period. RMAs are valid for 10 days. To obtain an RMA number, contact Customer Service at warranty@smsaudio.com.

Send the product with your original packing slip and proof of purchase and RMA Number, along with a note indicating whether you want to exchange the product (and if so, what other SMS product you want to order) or a refund, to:

SMS Audio, LLC Attn: SMS Audio Exchange/Return 2885 South Congress Ave., Suite D, Delray Beach, FL 33445

Shipping charges incurred in connection with the exchange or return of new merchandise are non-refundable. You are responsible for paying the costs of shipping and for the risk of loss of or damage to the product during shipping, both to and from SMS.

Upon receipt of a valid exchange/refund claim during the Exchange/Refund Period, SMS will, in the case of an exchange, credit the purchase price of the exchanged product (exclusive of taxes and shipping/handling/insurance/duty charges) toward the online order of an in-stock SMS product. In the case of a refund, SMS will refund the purchase price of the returned product (exclusive of taxes and shipping/handling/insurance/duty charges) within 30 days of the receipt of the refund claim.

SMS Audio reserves the right to decline any return or exchange where the product is not in like-new condition. Like-new means the complete product in the original carton with all equipment, packaging, warranties, manuals and/or accessories without damage (including without wear and tear).

In-stock online orders generally ship within two days after an order is received, so if you would like to cancel an order after it is already placed, it must be done within 24 hours. Contact warranty@smsaudio.com with your sales order number and a refund will be issued. Please be aware for all orders outside the US, there may be applicable shipping duties and fees for which SMS Audio is not responsible.

for your safety



WARNING: Listening to music at very high levels for extended periods of time can damage one's hearing. Adjust volume before inserting the ear pieces into your ears to protect them against sudden bursts of sound. This device complies with part 15 of the FCC Rules. Operation is subject to the following two conditions: (1) This device may not cause harmful interference, and (2) this device must accept any interference received, including interference that may cause undesired operation.



ATTENTION: This equipment had been tested and found to comply with the limits for a Class B digital device, pursuant to Part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates, uses, and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications.



ATTENTION: Changes or modifications not expressly approved by SMS Audio™ could void the user's authority to operate the equipment.

ATTENTION: Hereby, SMS Audio, LLC, declares that this SYNC by 50 Headphone is in compliance with the essential requirements and relevant provisions of Directive 1999/5/EC. A copy of the declaration of conformity may be obtained at www.smsaudio.net/directive1999/synby50_portableSpeaker.pdf



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